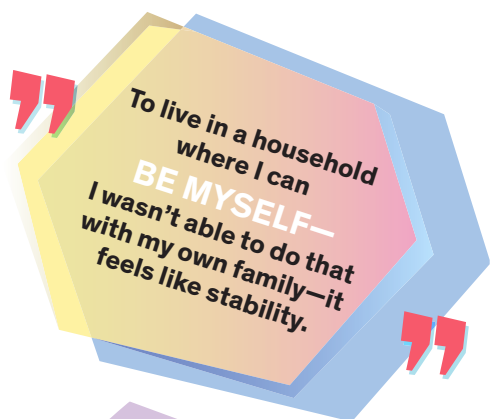


In a Youth's Own Words



Achieving Physical and Emotional Safety



Primary Needs: Contributors to Physical Safety

- A stable, consistent environment where basic needs are met
- Facilities in low-crime areas
- Appropriate on-site security including video surveillance and restricted entry
- Confidential housing locations
- Creating a space free from harassment, threats, and physical violence

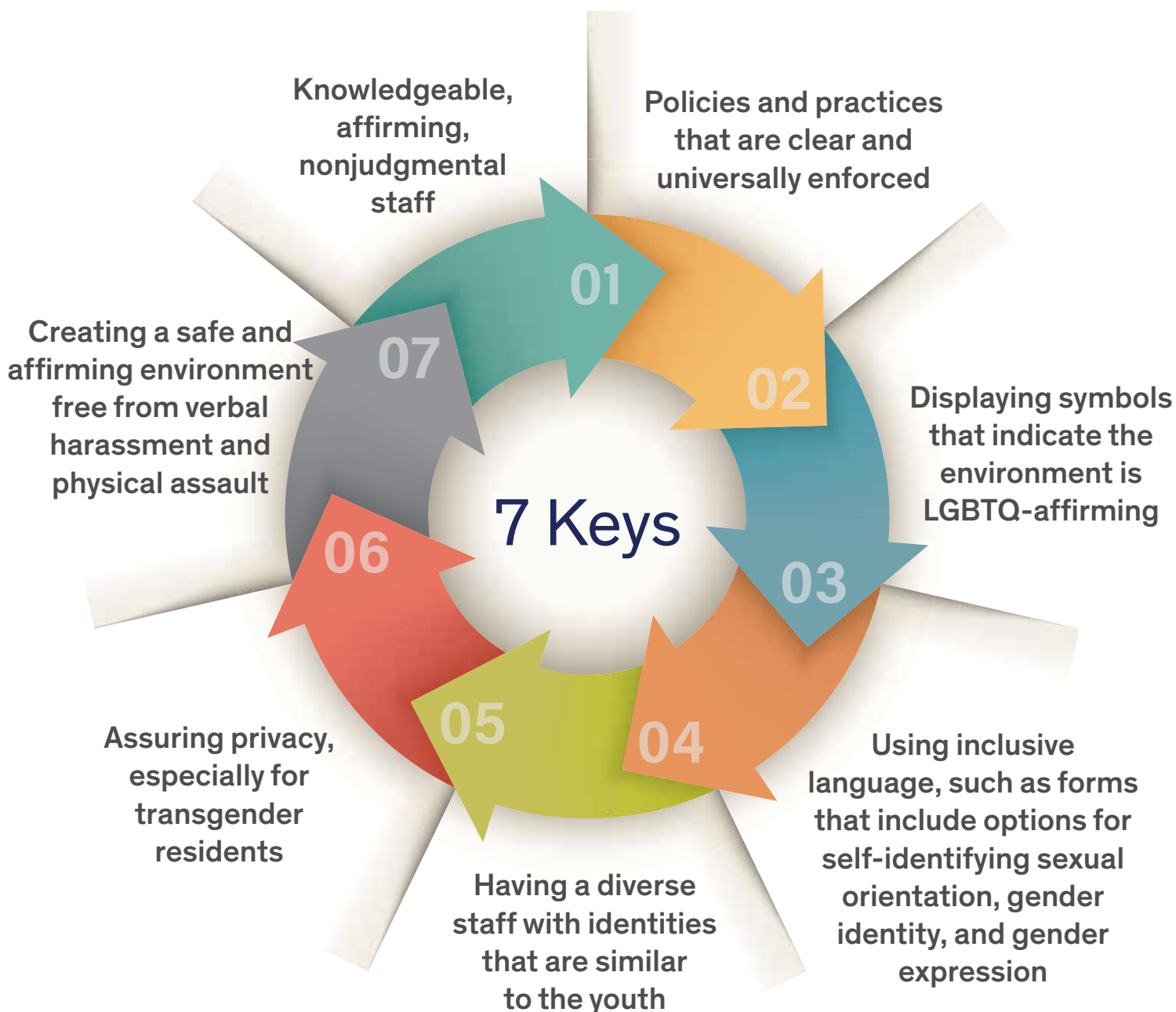


Once Physical Safety is Achieved: Contributors to Emotional Safety

- Safe and affirming staff
- Clear, universally enforced policies and practices
- Symbols that indicate an LGBTQ-affirming environment
- Use of inclusive language
- A diverse staff with identities similar to the youth
- Privacy, especially for transgender residents
- Creating a space free from verbal harassment

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7 Keys to Emotional Safety



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Barriers to Safety and Affirmation for Runaway and Homeless LGBTQ Youth



Individual, Agency, and External Barriers to Safety and Affirmation

01

Individual barriers:

- Limited knowledge about sexual orientation, gender identity and gender expression (SOGIE)
- Biases—seeing LGBTQ youth as “other” or not “normal”
- Inconsistent enforcement of policies
- Perceptions that staff who are not LGBTQ can’t relate to LGBTQ youth

02

Agency barriers:

- The physical environment, such as a lack of single-stall restrooms
- Government and funder demands
- Policies that promote exclusion
- Staff turnover or programming changes
- Lack of resources to meet LGBTQ youth needs

03

External barriers:

- Lack of awareness about affirming TLPs
- Challenges identifying supportive, safe, and affirming job training, healthcare, and legal partners
- Lack of community support
- Peers in the larger community may not be supportive and affirming

Homeless LGBTQ youth are more likely to experience:



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Top 5 Takeaways



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Critical Components of a Safe and Affirming Space for Runaway and Homeless LGBTQ Youth



BLUEPRINT

Do your policies enhance—or detract from—youth perceptions that your transitional living program is safe and affirming?

Sexual orientation, gender identity, and gender expression (SOGIE) knowledge.

Do your staff understand the various aspects of SOGIE? Are they trained in using affirming language and discussing SOGIE in ways that help youth open up?

Staff engagement.

Do staff make youth feel affirmed by being physically and emotionally present? Do they build family-like relationships? Do they encourage and empower youth to set goals and work toward achieving them?

Policy enforcement.

Do staff immediately intervene in cases of bullying or harassment? Are rules applied consistently across all residents?

Affirmation and individualization.

Do providers merely accept LGBTQ identities or affirm them? Do they recognize how all of a youth's ethnic, racial, religious, SOGIE, and other identities intersect to create a unique individual with unique challenges?

Hiring.

Does your staff reflect the race, ethnicity, and SOGIE identities of the population you serve? Is your staff stable, with minimal turnover?

Transparency.

Are changes necessary for programming or services communicated to youth? Is the staff prepared to tell youth why personal data are collected and how it will be used?

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